



215 N Scott Road, St. Johns, MI 48879
Phone: (989) 224-8127 Fax: (989) 224-7034 Email: dispatch@clintontransit.com

Welcome to Clinton Area Transit System. Thank you for allowing us to assist your family by meeting the transportation needs of your child(ren).

Our goal is to provide safe, reliable, curbside transportation for all our riders regardless of age or disability.

You can help us to provide the best service by having your child(ren) ready on time for daily pick up. Please allow extra time during bad weather. If you will not need transportation for the day, please call our office at (989) 224-8127 two hours before the scheduled pick up time. Our answering machine is on 24 hours a day to take cancellations. This allows us to adjust our driving schedule and be on time for the remainder of the route without delays. This also allows you to avoid a charge for a no-show fare.

When the child, through grade 5, is dropped off, it is the driver's responsibility to wait for them to leave the bus and be turned over to a responsible adult. Please either:

- Meet us at the curb
- Meet the child at the door in sight of the driver
- Wave from the window if the door is out of sight

Each child has one address for pick-up and one for drop-off to allow us to schedule efficient routes for the school year. We would ask for your cooperation in calling in advance as much as possible for changes to your child's pick-up or drop-off location. As we understand life happens, we can take same day changes in an emergency. However, to better serve you in getting your child(ren) to school on time, at the minimum a 24-hour notice would be preferred for non-emergency changes whether it's a permanent change or just for a specific individual day.

All passengers are required to have the ride fare when boarding the Clinton Transit vehicle. This can be cash, check or utilizing our bus passes. For your convenience passes are available multiple ways: passes may be purchased by mail, at the Clinton Transit office or from the bus driver. If you are writing a check, kindly put the child's name on the memo line as this greatly helps our office staff when applying payment to accounts.

If you have any questions or concerns, please feel free to call (989) 224-8127 during our business hours of 7:00 a.m. to 6:00 p.m.

Sincerely,

Ty Piontek
Operations Manager